

# Case History

## SERVICES



### Client Needs

The company aimed to establish a Corporate Digital Academy utilizing the LMS Docebo to oversee the entire training cycle for its global workforce.

### The Request

The client asked consulting company APPrendere to support them in the content reorganization of the existing Docebo LMS platform and compliance training processes for all corporate staff globally. Additionally, APPrendere was tasked with designing, creating, and delivering new courses, with a focus on compliance, cyber security, and GDPR training, for a learner population of 3000, using self-paced eLearning.



### The project

- With more than 25 interviews conducted by APPrendere and materials analysis, the stakeholders' requirements were defined and documented.

- Co-design and co-making methodology guided the design and configuration of new LMS Platform Docebo according to the requests:

- A simplified UX (learner's interface).
- Easy to find courses and certifications.
- Dedicated learning plans.
- A clear definition of various types of training, including compliance, health & safety, soft skills, and more.



### Results

#### Academy reorganization

The academy was reorganized and the training activities are now easy to maintain.

#### New Learning Experience

Learner's experience is totally different: people can now find what-they-need- training. Training management effectiveness has significantly improved, with simplified administrative processes for Super Admins, Power users, Teachers, and Managers. All types of learning paths, including instructor-led and virtual training, are efficiently managed..

#### Analytics and Reporting

Consistent real time reporting, personalized dashboards, and execution tracing for groups and classes, delivering a completely new learning experience tailored to learners' personal needs. The platform ensures compliance with compulsory training requirements, and the company plans to use it for client projects as well.