

# Case History

## HEALTHCARE

### The project

- **User requirements** Collected through interviews, documentation, and an **analysis of the current platform and user experience**.
- Co-making methodology guided a **new LMS Platform set up**, according to the users requirements.
- Simplified UX (learner's interface) with creation of customized pages depending on the nationality of the user.



### The Request

The client asked consulting company APPrendere support for the creation of new dedicated home pages, as well as reorganizing the Docebo LMS platform and the training Academy processes, impacting the entire organization.



### Results

#### Reach everyone everywhere

Digital training has made it possible to reach everyone who needs training promptly and in any place and situation, for both distributors and subsidiaries.

#### A set of courses

It also responded to the need to give every sales representative a set of courses to get them started, no matter where they were in the world.

### Client Needs

The Client wanted to transform the Docebo Training Academy and the training services to see contents in different languages and to allow the learners to take advantage of the training at any time.

